

# Telstra Home Telephony

Please complete this form using BLOCK LETTERS.

## Account Information

<input type="checkbox"/> I am an Existing Customer, my account ID is:									
<input type="checkbox"/> I am a New Customer (Please complete the details below.)									
Company Name:				ABN/ARBN:					
Contact Name:									
Email Address:									
Street Address:									
Suburb:						Post Code:			
State:						Fax Number:			
Phone Number:						Mobile Number:			

## Telephone Service Transfer (New Customers Only)

I select Highway 1 for my telephone line service. I (I understand and have been informed that I can use other providers for my local, long distance and international calls if I wish. Please review the Highway 1 Standard Form of Agreement available at <a href="http://www.highway1.com.au/terms.php">http://www.highway1.com.au/terms.php</a> for terms and conditions.							
<input type="checkbox"/> I want a new telephone line installed.							
Street Address:							
Suburb:							
Post Code:				State:			
Do you have another telephone number at this location? If so, please provide it.					( )		
<input type="checkbox"/> Port my existing telephone line.							
Telephone Number:		( )					
Provider (Telstra, Optus etc):							
Account Number:							
Service Type:		Residential					

## Line Rental

Please choose if your line rental type. These are monthly charges.			
<input type="checkbox"/>	Telephone Line Rental (Preselect)	\$35.00	Use Highway 1 for all for all local, long distance and international calls for this number.
<input type="checkbox"/>	Telephone Line Rental (No Preselect)	\$45.00	Only use Highway 1 for local calls.



### New Telephone Service Features (Select All That Apply)

Please select the services you would like enabled on your telephone line. These are monthly charges.			
<input type="checkbox"/>	Silent Number	\$4.00	No listing in directories etc
<input type="checkbox"/>	Prevent Call Number Sending	\$7.50	People you call will see PRIVATE as the calling number
<input type="checkbox"/>	Caller ID Display	\$5.00	Allows you to view incoming callers number
<input type="checkbox"/>	Select Call Accept	\$5.00	Specify certain numbers you wish to receive calls from
<input type="checkbox"/>	Messagebank (Voicemail)	\$7.50	Store a greeting and retrieve missed messages
<input type="checkbox"/>	Fax Stream Duet	\$7.95	Allows you to send and receive faxes via your existing phone line.
<input type="checkbox"/>	Easycall Call Control	\$5.00	Bar calls to mobiles, national, international, 190 calls
<input type="checkbox"/>	Easycall Delayed Hotline	\$5.00	A telephone number can be stored, which is accessed by lifting the handset. Within 4 seconds the phone automatically dials the chosen number.

### Setup/Service Change Fees

Please refer to the table below for setup fees. In many cases we are only able to determine which fee is applicable once your service is installed.	
New Line Installation or Cabling Required – First Socket Only	\$299.00
Existing Line Activation (No Technician Visit – First Socket Only)	\$59.50
Existing Line Activation (Technician Visit Required – First Socket Only)	\$125.00

### Payment Frequency (Select One)

Monthly (Credit Card and Direct Deposit Only)
  3 Monthly
  6 Monthly
  12 Monthly

### Payment Type (Select One)

<input type="checkbox"/> <b>Credit Card</b> (I authorise Highway 1 to automatically debit the following credit card :)	
Card Type:	<input type="checkbox"/> VISA <input type="checkbox"/> MASTERCARD
Cardholders Name:	
Card Number:	
Card Expiry (MM/YY):	/
Signature:	
<input type="checkbox"/> <b>Direct Debit</b> (Please complete the separate direct debit form available on <a href="http://www.highway1.com.au/downloads/H1_direct_debit_request.pdf">http://www.highway1.com.au/downloads/H1_direct_debit_request.pdf</a> .	
<input type="checkbox"/> <b>Attach to my account</b> (Existing Customers Only)	

### Acceptance

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Highway 1

INTERNET SOLUTIONS

1. I am the account holder of the existing phone service. Only the account holder of the existing telephone account may transfer the service. I understand that Highway 1 does not provide a handset with the phone service.
2. If you have chosen to waive specific Customer Service Guarantee rights in return for Highway 1 providing discounted installation rates please ensure you have read and understood our CSG waiver available at <http://www.highway1.com.au/terms.php>.
3. I understand that the call rates are available on the Highway 1 website and agree to be charges these rates for the calls made from this service.
4. I am over 18 years old and have a legal right to enter into this agreement and I have read, understood and agree to the Highway 1 Standard Form of Agreement available at <http://www.highway1.com.au/terms.php>
5. Upon acceptance by Highway 1 this will become a contract between both parties.
6. All prices are GST INCLUSIVE.
7. The contract term is 6 months.

Full Name:			
Position:			
Signature		Date:	

Please fax this completed application to 1300 794 469. (FORMREF: H1TELPONLYTELSTRAHOMEAPP1)