

# ISDN Voice Service



Highway 1

INTERNET SOLUTIONS

Please complete this form using BLOCK LETTERS.

## Account Information

<input type="checkbox"/> I am an Existing Customer, my account name is:			
<input type="checkbox"/> I am a New Customer (Please complete the details below.)			
Company Name:		ABN/ARBN:	
Contact Name:			
Date of Birth	/ /	(Required by Telecommunication Act)	
Email Address:			
Street Address:			
Suburb:		Post Code:	
State:		Fax Number:	
Phone Number:		Mobile Number:	

## Connection Type

<input type="checkbox"/> Transfer of Service		<input type="checkbox"/> New Service (Please Select)	
Account Holder:		<input type="checkbox"/> ISDN 10 Channel	
Company Name:		<input type="checkbox"/> ISDN 20 Channel	
Current Provider:		<input type="checkbox"/> ISDN 30 Channel	
Account Number: <small>As found on your current invoice.</small>		Target Connection Date	/ /
		<small>Min 30 days from application date.</small>	

## Contact Information

<b>Site Address</b>			
Contact Name:			
Street Address:			
Suburb:		Post Code:	
State:		Fax Number:	
Phone Number:		Mobile Number:	
<b>PABX Details</b>			
PABX /Key System/IP PBX Make and Model:			
Consultant Contact Name:			
Consultant Company Name:			
Consultant Contact Number and Email			

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## ISDN Plans

Select	Plan	Lines	Contract	Once Off Install	Monthly
<input type="checkbox"/>	Business Multiline Express 10-24	10	24 Months	\$1000	\$250.00 (\$25/line)
<input type="checkbox"/>	Business Multiline Express 10-36	10	36 Months	\$0	\$250.00 (\$25/line)
<input type="checkbox"/>	Business Multiline Express 20-24	20	24 Months	\$2000	\$440.00 (\$22/line)
<input type="checkbox"/>	Business Multiline Express 20-36	20	36 Months	\$0	\$440.00 (\$22/line)
<input type="checkbox"/>	Business Multiline Express 30-24	30	24 Months	\$3000	\$660.00 (\$22/line)
<input type="checkbox"/>	Business Multiline Express 30-36	30	36 Months	\$0	\$660.00 (\$22/line)

Please see separate document for call rates.

## Other Features

<input type="checkbox"/> <b>Line Hunt (Included)</b>	
Please provide you primary number :	
<input type="checkbox"/> <b>Direct In Dials (\$35/block per month) (Each block consists of 100 numbers)</b>	
Quantity:	

## Payment Type (Select One)

<input type="checkbox"/> <b>Credit Card</b> (I authorise Highway 1 to automatically debit the following credit card :)	
Card Type:	<input type="checkbox"/> VISA <input type="checkbox"/> MASTERCARD
Cardholders Name:	
Card Number:	
Card Expiry (MM/YY):	/
Signature:	
<input type="checkbox"/> <b>Direct Debit</b> (Please complete the separate direct debit form available on <a href="http://www.highway1.com.au/downloads/H1_direct_debit_request.pdf">http://www.highway1.com.au/downloads/H1_direct_debit_request.pdf</a> ).	
<input type="checkbox"/> <b>Attach to my account</b> (Existing Customers Only)	



## Acceptance

By submitting an Application Form to Us, You agree:

1. to authorise:
  - a. Us to transfer Your Current Phone Number/s to Us;
  - b. Us to sign on Your behalf any documents required by Your Current Service Provider in relation to transferring Your Current Phone Numbers;
  - c. Us to disclose relevant information to other suppliers (including Your Current Service Provider) if there is a dispute in relation to transferring Your Current Phone Numbers to Us; and
  - d. Your Current Service Provider to transfer Your Current Phone Numbers to Us and to terminate Your relationship with them;
2. to give written instructions to Your Current Service Provider to transfer the Service to Us if the need arises.
3. that You will remain liable for all amounts owing to Your Current Service Provider under Your agreement with them including any Usage charges or equipment charges and any amounts that may become owing in the future (such as contract termination fees and administration charges);
4. that You will be liable for any costs or expenses that may arise due to Your Current Service Provider rejecting the transfer request;
5. that You may have to surrender incentives and benefits with Your Current Service Provider (including rewards and discount plans);
6. to indemnify Us and keep Us indemnified against:
  - a. any liability We may incur in relation to the transferring of Your Current Phone Numbers including any direct or consequential costs arising in relation to the transferring; and
  - b. any claims made by Your Current Service Provider against Us for any amounts owing by You to Your Current Service Provider.
7. If Your Current Service Provider raises a charge with Us relating to services provided to You before Your Current Phone Number was transferred to Us We will notify You of this charge. In accordance with clause 3 You will remain liable to pay Your Current Service Provider this amount.
8. If Your Current Service Provider credits Us with any amount owing to You in relation to Your account with them, We will credit Your account with that amount.
9. This Agreement terminates immediately when We transfer Your Current Phone Numbers to another service provider.
10. We will use reasonable endeavours to invoice You for amounts owing in relation to the Services or costs incurred in the transfer-out process within one month of termination of this Agreement. We do, however, reserve the right to issue You with additional invoices in relation to unbilled Fees.
11. We reserve the right to change, withdraw or re-assign a Current Phone Number where required to do so by law. In such an event, We will endeavour to provide You with reasonable notice but We will not be liable to You for any loss or damage that You may suffer as a result of this action.
12. If You transfer the Services to another service provider, You will be required to pay to Us Fees payable under this Agreement recurring fees plus the fixed component of all Fees that would otherwise be payable by You during the remainder of the Term of the Agreement.
13. I am over 18 years old and have a legal right to enter into this agreement and I have read, understood and agree to the Highway 1 Standard Form of Agreement available at <http://www.highway1.com.au/terms.php>
14. Upon acceptance by Highway 1 this will become a contract between both parties.
15. All prices are GST EXCLUSIVE.

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Full Name:			
Position:			
Signature		Date:	

Please fax this completed application to 1300 794 469. (FORMREF: H1ISDNVCAPP2)