

ADSL2+ Relocation



Highway 1

INTERNET SOLUTIONS

Please complete this form if you would like to move your ADSL2+ service to a new premises. Please complete this form using BLOCK LETTERS.

Account Information

<input type="checkbox"/> I am an Existing Customer, my account name is:			
<input type="checkbox"/> I am a New Customer (Please complete the details below.)			
Company Name:		ABN/ARBN:	
Contact Name:			
Date of Birth	/ /	(Required by Telecommunication Act)	
Email Address:			
Street Address:			
Suburb:		Post Code:	
State:		Fax Number:	
Phone Number:		Mobile Number:	

Location Change

If you are moving to a new location that requires you to move telephone exchanges you will not be able to keep your existing telephone number. This may occur when moving between or within suburbs.			
Current ADSL2+ Location			
Street Address:			
Suburb:			
Post Code:		State:	
ADSL2+ Telephone Number:	()		
New ADSL2+ Location			
Street Address:			
Suburb:			
Post Code:		State:	
ADSL2+ Telephone Number:	<input type="checkbox"/> Try to keep existing number (OR) <input type="checkbox"/> Install a new telephone line (OR) <input type="checkbox"/> Put my ADSL2+ service on this telephone number ()		

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Fees

Relocation Fee :	\$110.00 (Please note that there is an additional \$90.00 surcharge if your service has been active at the current address for less than 6 months.)
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Payment Type (Select One)

<input type="checkbox"/> Credit Card (I authorise Highway 1 to automatically debit the following credit card :)	
Card Type:	<input type="checkbox"/> VISA <input type="checkbox"/> MASTERCARD
Cardholders Name:	
Card Number:	
Card Expiry (MM/YY):	/
Signature:	
<input type="checkbox"/> Direct Debit (Please complete the separate direct debit form available on http://www.highway1.com.au/downloads/H1_direct_debit_request.pdf).	
<input type="checkbox"/> Attach to my account (Existing Customers Only)	

Acceptance

1. I am the account holder of the existing phone service. Only the account holder of the existing telephone account may transfer the service. I understand that Highway 1 does not provide a handset with the phone service.
2. I agree to waive specific Customer Service Guarantee rights in return for Highway 1 providing free ADSL2+ setup/installation and discounted call rates.
3. I understand that Highway 1 cannot guarantee that I will receive a certain ADSL2+ broadband speed when connecting my service.
4. I am over 18 years old and have a legal right to enter into this agreement and I have read, understood and agree to the Highway 1 Standard Form of Agreement available at <http://www.highway1.com.au/terms.php>. These documents detail both parties obligations along with any contract break fees should you elect to terminate the service early.
5. Upon acceptance by Highway 1 this will become a contract between both parties.
6. **Please note that this relocation enters you into a new 12 month contract.**
7. All prices are GST INCLUSIVE.

Full Name:			
Position:			
Signature		Date:	

Please fax this completed application to 1300 794 469. (FORMREF: H1ADSL2RELOCAPP8)